

NORTH TABLE MOUNTAIN WATER AND SANITATION DISTRICT

14806 WEST 52ND AVENUE, GOLDEN, COLORADO 80403-1228

## NORTH TABLE MOUNTAIN REPORT - MARCH 2016

[WWW.NTMWATER.ORG](http://WWW.NTMWATER.ORG)

### Water Usage Metering

Over the course of the last five years NTM has upgraded our water meters to a wireless technology that is capable of transmitting the reads to a special meter reading computer. Reading the meters remotely ensures accurate readings with reduced human error.

To collect the meter readings our staff will drive around the District once per month to allow the computer to collect the reads. This monthly usage data is a valuable tool for our customers and is available at the "My Account" page on our website. In order to take advantage of this information, please log into or create your account at [www.ntmwater.org](http://www.ntmwater.org). Prior to this new technology meters were read on a quarterly basis.

Another feature of the new meters is that they are able to collect hourly meter usage data. The retrieval of the hourly data is a manual process that involves physically accessing the meter in the pit and connecting a laptop computer to it. In special cases, where a customer is attempting to determine when and where a leak may be occurring, this data is very useful. Because of the extensive amount of staff time involved in retrieving this data we offer this service in special cases and will require a fee depending upon the circumstances.

### Common Metering Questions

#### Where is my meter pit located?

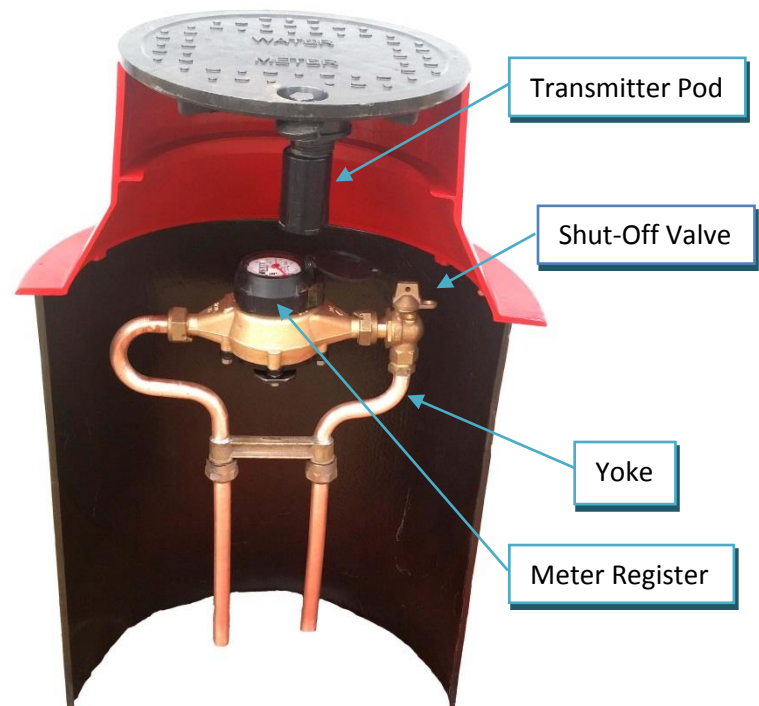
Most meter pits are located along the property line adjacent to the street.

#### What is in the pit?

The meter pit contains a brass fitting that holds the meter called a yoke. This yoke has a valve on it that can be used to shut the water off to the home in an emergency.

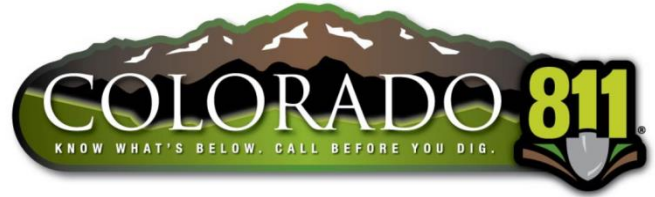
#### Who is responsible for the service line?

NTM is responsible for the water service line from the water main in the street to the meter. The homeowner is responsible for the service line from the meter pit to the home. In addition, the homeowner is responsible for protecting the meter pit and transmitter pod from damage and assure it has not been buried or covered by landscaping.



### **How Can I Locate My Service Line?**

Are you planning on digging in your yard, did you know it is the law that you must contact Colorado 811. Please notify them by dialing 811 before you do any digging. This helps to ensure that you do not hit and damage any buried utilities like gas, phone, water or sewer (or most importantly your cable TV).



During your phone conversation with Colorado 811 you will be asked to **contact us separately** regarding your project. Our staff will discuss your project with you and determine if a field locate of utilities is necessary.

We have maps and pipe locating equipment to assist us in finding our water and sewer mains. In addition, if it is necessary, we are usually able to locate customer's water service lines.

Sewer service lines are more difficult to locate than water services. In most cases we can usually find newer sewer service lines that have been buried with locator wires. Older sewer service lines are more challenging but we can help to narrow down a general location using our mapping and information from the homeowner regarding where the sewer service exits the home.