

NORTH TABLE MOUNTAIN WATER AND SANITATION DISTRICT

14806 WEST 52ND AVENUE, GOLDEN, COLORADO 80403-1228

## NORTH TABLE MOUNTAIN REPORT - JANUARY 2016

[WWW.NTMWATER.ORG](http://WWW.NTMWATER.ORG)

**YOU ARE IN YOUR WINTER QUARTER!!!**  
**See reverse side for an explanation of how this will impact your sewer bill.**

### Water Usage Metering

Over the course of the last five years NTM has upgraded our water meters to a wireless technology that is capable of transmitting the reads to a special meter reading computer. Reading the meters remotely, ensures accurate readings with reduced human error.

To collect the meter readings our staff will drive around the District once per month to allow the computer to collect the reads. Prior to this new technology meters were read on a quarterly basis. This monthly usage data is a valuable tool for our customers and is available at the "My Account" page on our website. In order to take advantage of this information, please log into or create your account at [www.ntmwater.org](http://www.ntmwater.org).

Another feature of the new meters is that they are able to collect hourly meter usage data. The retrieval of the hourly data is a manual process that involves physically accessing the meter in the pit and connecting a laptop computer to it. In special cases, where a customer is attempting to determine where and when a leak may be occurring, this data is very useful. Because of the extensive amount of staff time involved in retrieving this data we offer this service in special cases and will sometimes require a fee.

### Common Metering Questions

#### Where is my meter pit located?

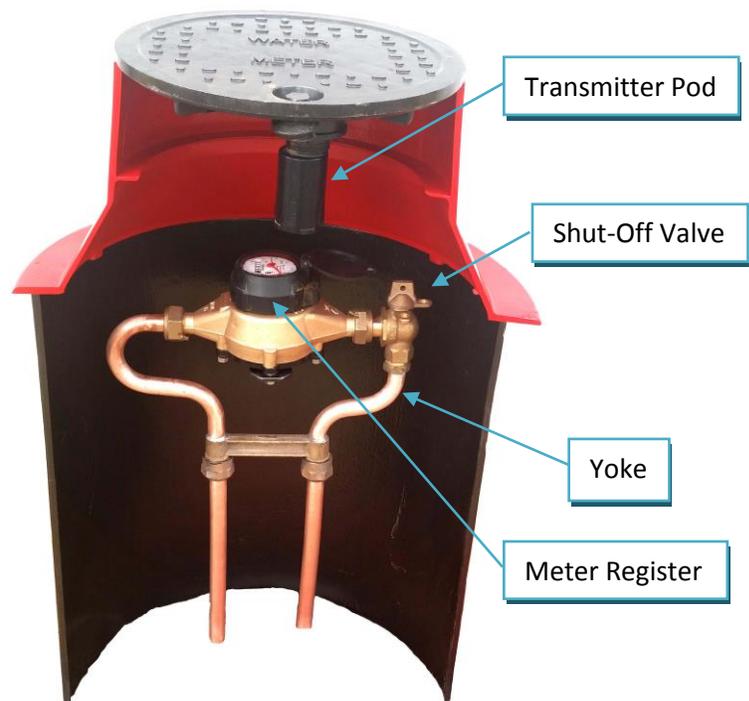
Most meter pits are located along the property line adjacent to the street.

#### What is in the pit?

The meter pit contains a brass fitting that holds the meter called a yoke. The yoke has a valve on it that can be used to shut the water off to the home in an emergency.

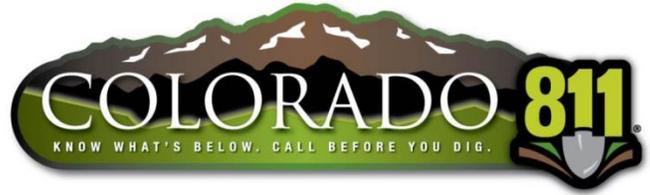
#### Who is responsible for the service line?

NTM is responsible for the water service line from the water main in the street to the meter. The homeowner is responsible for the service line from the meter pit to the home. In addition, the homeowner is responsible for protecting the meter pit and transmitter pod from damage and assure it has not been buried or covered by landscaping.



### **How Can I Locate My Service Line?**

Are you planning on digging in your yard, did you know it is the law that you must contact Colorado 811 notify them, by dialing 811 on your phone. This helps to ensure that you do not hit and damage any buried utilities like gas, phone, water or sewer (or most importantly your cable TV). In most cases we can help to locate your water service line. We can usually find newer sewer service lines that have been buried with locator wires. Older sewer service lines are more difficult but we can help you to narrow down a general location.



## **WINTER QUARTER AND YOUR SEWER BILL**

Residential sewer charges for our metered customers are based on the water usage during the winter months. This is the time of year when most customers are not using water for irrigation, washing cars, or other outside uses or activities.

- **Your winter quarter months are January, February and March.**
- The sewer charge is based on 130% of the water charge during these three months.
- Your new sewer charge will be billed in March and remains the same for the remainder of the year.

For instance, if you use 20 thousand gallons of water during your winter quarter, your water charge would be \$73.70. Based on your water charge we would calculate that your sewer bill would be \$95.81. Your sewer bill would then remain at \$95.81 until your winter quarter of the following year. (There can be changes to this set amount only if a rate increase takes affect during the year.)

The District has a minimum charge for water and sewer which is based on 5 thousand gallons. The minimum quarterly bill for water and sewer service combined is \$36.69. All new customers to the District start at a minimum sewer charge of 15 thousand gallons until they have established their own winter quarter usage.

*Making sure you don't have any leaks during these winter months can keep your sewer charge down, and save you from paying for unnecessary water going down the drain.*