



NORTH TABLE MOUNTAIN REPORT – JANUARY 2013

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Information about your Sewer Rates

Residential sewer bills for metered customers are based on water usage for the winter quarter. This is the time of year when most customers are not using water for lawns, washing cars, or other outside uses.

Quarterly sewer charges continue at the winter quarter rate for the rest of the year.



Your winter quarter months are January, February and March
Careful attention to water used during these months will **minimize** your sewer bills for the next year.

Have you ever seen us out in the District flushing fire hydrants and wondered why?

Refreshing the water in key areas of the system is an integral part of our commitment to providing you excellent water.

Our system is small enough, and the design of the District is such that, even at the points of service furthest from our water treatment plant, we are able to maintain fresh water with the desired amount of chlorine. Part of the process of keeping the water fresh involves “turning over,” or refreshing, dead-end water mains after winter months, when water usage is approximately six times less than during the summer. We have a total of 727 fire hydrants in our system. Each year about 150 locations require some amount of flushing. Most of the flushing takes place in the spring and takes us two to three weeks. The volume of each main to be flushed is calculated, in gallons, and the hydrant is metered so we flush exactly the proper amount of water.



We also flush extensively after water main break repairs at and around the area of the repair. The distribution staff strictly follows American Water Works Association (AWWA) guidelines during, and after, water main breaks. This includes chlorination of all repair parts with a 1% chlorine solution, as well as a thorough post-repair flush before the line is put back into service. Distribution staff, in conjunction with treatment plant staff, also performs flushing for newly constructed water facilities as part of our bacteriological analysis before new mains are put in service. This is also in strict accordance with AWWA standards.

Fire hydrant flushing is a fundamental part of water quality but it is only a small part. The entire NTM staff, from water treatment operators and distribution crews to engineers and office personnel, takes great pride in the job we do and the water we supply with your safety and satisfaction in mind.